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New Policy For Missed/ Late Appointments

Please note that effective January 1, 2019, Tanque Verde Pediatrics has added a fee for missed appointments.

Missed appointments translate to delayed care for our patients. If you make an appointment and do not call to cancel at least 2 hours before for sick visits and 24 hours before for well visits/check ups, you will be charged a fee.

If you are more than 10 minutes late for your well visit appointment, we consider this a missed appointment. You may be able to be seen that day, but may be charged a late fee of \$30.

We are sorry for that inconvenience but we want to make sure that we have the time and space on our schedule to see all of our patients.

Thank you for your consideration in this matter.

Schedule of fees:

- Missed sick appointment (no cancellation call at least 2 hours prior to appointment): \$30
- Missed well visit/check up appointment (no cancellation call at least 24 hours prior to appointment): \$50
- Late fee for well visit/check up appointment (more than 10 minutes later than scheduled appointment time): \$30