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New Policy For Missed/Late Appointments

Please note that effective January 1, 2019, Tanque Verde Pediatrics has added a fee for missed appointments.

Missed appointments translate to delayed care for our patients. If you make an appointment and do not call to cancel at least 2 hours before for sick visits and 24 hours before for well visits/check ups, you will be charged a fee.

If you are more than 20 minutes late for your appointment, we consider this a missed appointment. If the appointment is a wellness visit, you will be asked to reschedule. If the appointment is a sick visit you may be able to be seen that day once all patients who have already arrived on time are seen.

We are sorry for that inconvenience but we want to make sure that we have the time and space on our schedule to see all of our patients.

Thank you for your consideration in this matter.

Schedule of fees:

Missed sick appointment (no cancellation call at least 2 hours prior to appointment): \$30

Missed well visit/check up appointment (no cancellation call at least 24 hours prior to appointment): \$50