



TANQUE VERDE

P E D I A T R I C S

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Missed/Late Appointment Policy

Effective May 1, 2022

In order to keep on schedule and to be able to see all of our patients that made appointments in any given day, we need families to make every effort to be on time. This means arriving 10 minutes **prior** to your appointment time to fill our appropriate paperwork. Missed appointments or late arrivals translate to delayed care for our patients.

If you make an appointment and do not call to cancel at least 2 hours before for sick visits and 24 hours before for well visits/check ups, you will be charged a fee.

If you are more than 15 minutes late for your well visit or non-urgent appointment, we consider this a missed appointment. You may be able to be seen that day, but only if there is an available opening. Otherwise, we will reschedule for another date. We are sorry for that inconvenience but we want to make sure that we have the time and space on our schedule to see all of our patients.

Schedule of fees:

- Missed sick appointment (no cancellation call at least 2 hours prior to appointment): \$30
- Missed well visit/check up appointment (no cancellation call at least 24 hours prior to appointment): \$50
- Missed Mental Health Intake Appt: \$175
- Missed Routine Counseling Appt: \$75
- Missed Nutrition or Speech Therapy Appt: \$50