

# **Financial Policy**

At Tanque Verde Pediatrics, we strive to maintain clear communication about our office policies. To ensure that we can continue offering excellent services and to help minimize confusion regarding billing, we have outlined our financial policies below.

## **Office Visits**

### Well Visits & Preventive Care:

Tanque Verde Pediatrics follows the American Academy of Pediatrics (AAP) guidelines for well-child visits, including age-specific recommendations for fluoride, surveys, and tests. If your insurance does not cover these services, you will be responsible for the charges.

#### Problem-Oriented Services:

If a problem or abnormality is identified during a well-child visit, additional evaluation and management codes may be applied, which could result in extra charges or copays depending on your insurance.

# **Divorced Parents & Payment Responsibility**

• The parent accompanying the child to the appointment and authorizing medical care will be responsible for the payment of services provided. Tanque Verde Pediatrics will not bill the non-accompanying parent.

#### Form Fees

- Clinical Forms: a \$10 fee will be collected for all clinical forms.
- Non-Clinical Forms: a \$25 fee will be collected for legal and occupational forms.
- **Sports Physical Forms:** there is no charge for sports physical forms that are done at the time of appointment or sent through the portal. Forms requested outside of the portal will be subject to the \$10 clinical form fee.



# **Missed & Late Appointments**

- **Cancellation Policy**: Please notify us as soon as possible if you need to cancel or reschedule an appointment. The following fees apply for late cancellations:
  - o **Sick Visits**: \$30 fee if canceled less than 2 hours in advance.
  - o **Well Visits**: \$50 fee if canceled less than 24 hours in advance.
  - Speech Therapy Visits: \$75 fee if canceled less than 24 hours in advance.
- Late Arrival: If a patient arrives more than 10 minutes late, the appointment will be rescheduled, and applicable fees may apply.

Thank you for your cooperation and understanding in adhering to these guidelines.

Sincerely,

The Doctors at Tanque Verde Pediatrics

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